



MEDIA STATEMENT

IMMEDIATE RELEASE

To: News Editor

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Enquiries: Mona-Liza Garises
Head: Corporate Communication
Mobile: 081 623 23 90

Email: mona-liza@mvaFund.com.na

RE: **MVA FUND RE-OPENS KATUTURA SATELLITE OFFICE**

The MVA Fund will reopen its Katutura Satellite Office on Monday, 03 August 2020 after a five (5) month closure as a safety measure to stop the spread of COVID-19 during the first-wave outbreak.

The Katutura Satellite Office initially opened its doors to the public on 15 November 2019 and was established in line with the Fund's objectives to increase customer awareness of its benefits and products, as well as make services easily accessible to the communities of Katutura and Khomasdal.

Due to the complexities of the pandemic, and the Fund's desire to prioritize the health and safety of its employees and customers at the Katutura Satellite Office, the Fund will maintain the following health and safety measures in line with prescribed Covid-19 health and safety regulations:

- 1. Wearing of face masks at all times:** Customers accessing the Fund's office are required to properly wear their face masks at all times. Staff members are also required to wear face masks when engaging with customers or with each other.
- 2. Use of face barriers between the employees and the customers:** Face barriers have been put in place to help reduce the transmission from respiratory droplets.
- 3. Limited number of people allowed in the office at a time:** Only a limited number of people will be allowed in the office at a time to ensure social distancing and reduce the level of exposure.

4. **Temperature checks at the entrance of the Fund's office:** Any person above the temperature of 38 degrees will not be permitted to enter the Fund's office.
5. **Promote hand hygiene through sanitizing:** Customers and employees will be required to sanitize their hands before entering the Fund's office.
6. **Regular cleaning and disinfection of lavatories, waiting areas and door handles:**
This will be maintained to reduce exposure and promote general hygiene.

The Fund's Case Coordinators, Hospital Case Managers and Rehabilitation Case Managers will be stationed at the Katutura Satellite Office, which will be open Mondays to Fridays from 07h30 until 16h30.

The Fund reassures its customers of continued service excellence and urge the public to adhere to the precautionary measures in order to compact the spread of Covid-19. Additionally, we urge all road users to remain vigilant when using the road during these trying times.

The MVA Fund once again reminds the public to report crashes to the MVA Fund Accident Response Number **081 9682**, as doing so can save a life.

Deemed Signed

SURIHE GAOMAS-GUCHU

CHIEF CORPORATE AFFAIRS